

# **QUALITY AND SUSTAINABILITY POLICY**

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### Economic development based on:

- A global, agile, and quality service oriented towards customer needs and satisfaction.
- The pursuit of excellence through interaction with our clients and suppliers.

## Environmental protection and pollution prevention. Therefore, our commitment includes:

- Reducing greenhouse gas emissions through the use of renewable energy sources, energy efficiency, and emissions offsetting.
- Promoting eco-design and the use of materials with a lower environmental impact.
- Optimizing waste management.
- Extending our sustainable development criteria throughout our supply chain.

### Our social commitment leads us to:

- Promote a positive and lasting impact on the local community where our work takes place.
- Develop policies that enable professional growth, equality, and a positive work environment.
- Ensure the safety of our employees and collaborators.

All of this drives the continuous improvement of service, environmental performance, and the social impact on which Servis bases its long-term strategy, ensuring strict compliance with applicable legal and regulatory requirements.

To achieve these objectives, Management considers it essential to have a management system to develop its policy in accordance with the international standards ISO 9001:2015 and ISO 14001:2015.

### **Xavier Toronell**

CEO

July 2022